LEARNING OBJECTIVES

2-22-22

PERFORMANCE GAP/ACTIVITY NEED: The need for this course is to promote patient safety and improve patient outcomes by providing an overview of the safety concerns facing healthcare systems today, including statistics and background on the magnitude of the problem and error reduction, prevention, and root cause analysis.

DESIRED OUTCOMES/OBJECTIVES: At the completion of this activity, the participants will be able to:

- identify the factors that impact the occurrence of medical errors, and reflect on the presence of any of these factors
- consider contraindications and indications for management of errors, recognizing error-prone situations that have been commonly described, and seek to make those situations safer
- explore processes you might use to improve patient outcomes, including aspects of medical documentation and communication.

DESIRABLE PHYSICIAN ATTRIBUTES: Apply Quality Improvement, Utilize Informatics, Interpersonal & Communication Skills